# g r e a t AMERICAN s h a k e

# Warranty

GREEN AMERICAN HOME

### Great American Shake Lifetime / 40-Year Transferable Limited Warranty

Great American Shake aluminum roofing and accessories (the "Products") are manufactured by Green American Home in accordance with high standards of engineering skills, and are quality controlled through every stage of production.

This warranty remains in effect for as long as the owner(s) continues to live and own the property. In the event that there is more than one original property owner, this limited lifetime warranty (this "Warranty") will remain in effect as long as one of the original property owners is living and owns an interest in the property to which the Products were applied. This Warranty is transferable by the original property owner(s) to subsequent owner(s) of the property. In the event of transfer of this Warranty, the warranty period extends 40 years from the Products' installation.

If at the time the Products are applied to the property, the property is owned by an organization (e.g., a corporation, unincorporated association, church, government or public entity) the warranty period extends 40 years from the Products' installation.

#### Warranty Coverage

Subject to the exclusions and limitations set forth in this Warranty, Green American Home warrants that the Products, including Kynar 500® or Hylar 5000® finish that has been applied in the course of manufacturing, are free from defects in material and workmanship. Specifically, Green American Home warrants that the Products will not leak due to hail perforation, burn or support combustion, split or crack due to cold weather or lose impact resistance with age. The finish on the Products will not chip, peel, flake or blister under conditions of ordinary wear. The Products will not fade or change color in excess of five (5) Hunter E Units as measured using the procedure of ASTM D-2244-79 (comparing an unexposed panel to the exposed panel after removal of dirt and chalk) for a period of thirty (30) years after installation. The Products will not chalk in excess of ASTM D-659-80 rating eight (8) for a period of thirty (30) years after installation. With proper installation, the Products will not detach from the property or become deformed due to wind velocities up to 120 miles per hour. In the event of any breach of the above Warranty and subject to the exclusions and limitations set forth below, Green American Home, upon notification and validation of the complaint, will, solely at its option, either repair, replace, or refinish (providing both materials and labor) the Products found to be defective, without charge to the Original Property Owner(s), or refund the purchase price of the originally installed Products found to be defective (including both materials and labor). Green American Home's. obligations under this Warranty will, in no event, exceed the purchase price of the originally installed Products found to be defective (including both materials and associated labor). Any costs and expenses beyond Green American Home's liability hereunder are the responsibility of the Original Property Owner(s).

In the event of repair, replacement or refinishing pursuant to this Warranty, the Warranty applicable to the replacement material or to the repaired or refinished Products will extend only for the time remaining under the original Warranty. Due to normal weathering (defined below), Products repaired, replaced or refinished during the Warranty period may differ in gloss and color from Products that were originally installed, if any such Products remain on the property.

#### **Coverage Exclusions and Limitations**

1. This Warranty does not cover damage of any kind resulting from faulty or improper installation, accidental damage, settlement, structural shrinkage or distortion of the structure, hail (except in the case of leakage due to perforation of the Products, which is covered by this Warranty), fire, lightning, hurricane, tornado, windstorm (in excess of 120 mph), vandalism, earthquake or other acts of God, exposure to harmful chemicals, fumes or vapors, misuse, abuse, dirt or mildew accumulation, damage from cascading ice and snow, impact of foreign objects, or other causes beyond the control of Green American Home THIS WAR-RANTY WILL NOT APPLY TO PRODUCTS THAT HAVE BEEN PAINTED OR WHOSE SURFACE HAS BEEN ALTERED IN ANY WAY WITHOUT WRITTEN AUTHORIZATION FROM GREEN AMERICAN HOME. 2.Green American Home reserves the right to discontinue or change the Products' design and color. If, for any reason, Products of the type originally installed are no longer available from Green American Home at the time a Warranty claim is made, and if the Warranty period is still in effect, Green American Home, in fulfillment of its Warranty obligations hereunder, has the right to substitute another product determined by Green American Home in its sole discretion to be of comparable quality and price.

3.Green American Home is giving you an express limited lifetime warranty under the provisions of the Magnuson-Moss Federal Warranty Act; Green American Home cannot and will not be liable to you for a breach of any written or oral express warranties, such as those, if any, given to you by dealers, contractors, applicators or distributors of the Products. ANY IMPLIED WARRANTIES IMPOSED BY LAW, SUCH AS THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN TIME TO THE DURATION OF THIS EXPRESS WARRANTY. GREEN AMERICAN HOME WILL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF ANY EXPRESS, WRITTEN, ORAL OR IMPLIED WARRANTY ON THE PRODUCTS. YOUR EXCLUSIVE REMEDY IS SET FORTH IN THIS WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMI-TATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

This Warranty gives you specific legal rights. You might also have other rights, which vary from state to state. This Warranty covers only Great American Shake aluminum roofing and accessories. Green American Home reserves the right to withdraw or modify this Warranty without notice at any time; however, all warranties registered at the time of the Products' installation remain in effect as written until their expiration.

#### Warranty Registration

This warranty is valid only after the warranty registration is completed fully and signed by the Original Property Owner(s) and mailed to Green American Home within 30 days after the installation has been completed. Failure to so notify Green American Home of the registration relieves Green American Home of all obligations hereunder.

#### Warranty Transfer

This warranty may be transferred by the Original Property Owner(s) to a subsequent owner(s) of the property as a 40-year non-prorated warranty from the date of installation. Upon any transfer of the property and this Warranty, the obligations of the Original Property Owner(s) hereunder become the obligations of the new owner(s). Written notice of transfer of the property should be given to Green American Home within 30 days after the date of transfer of ownership of the property being transferred, the name and mailing address (if different) of the new owner(s) and the date of transfer. Such notice should be sent to Green American Home, PO Box 701, Piqua, OH 45356. Failure to so notify Green American Home of the transfer relieves Green American Home of all obligations herein.

#### Claims Procedure

Any claim for breach of Warranty hereunder must be presented in writing to Green American Home within the Warranty period and within a reasonable period of time after a defect is discovered. The claim should include the following four items: 1) a description of the claimed defect and the date the defect was discovered; 2) a copy of the original contract for the job, including purchase price; 3) a copy of this warranty and the Products' date of installation; and 4) the owner's name, address and phone number. Write to Green American Home, PO Box 701, Piqua, OH 45356. Green American Home will provide notification of specific information and physical evidence required to process your claim. ANY REPAIR OF THE PRODUCTS UNDERTAKEN WITHOUT PRIOR WRITTEN AUTHORIZATION FROM GREEN AMERICAN HOME WILL VOID THIS WARRANTY.

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# GREAT AMERICAN SHAKE LIMITED WARRANTY REGISTRATION

To register or transfer your GREAT AMERICAN SHAKE WARRANTY, please complete

and mail form within 30 days from installation.

Home/Business Owner Name	Dealer Company Name	Dealer Identification Code
Street Address	Dealer's or Installer's Signature	
City, State, Zip	No. of Squares Installed	Color of Product Installed
Phone	Date of Installation	
Owner's Signature	Owner's Email Address	

Please complete this optional survey as part of your warranty registration. Your answers will help us provide better customer service and support. This information will be kept strictly confidential.

Annual Household Income:	Previous Roof Was:
Less than \$30,000\$61,000 - \$75,000	Wood Shake / Shingles Fibrous Cement
\$31,000 - \$45,000\$76,000 - \$99,000	Composition Shingles Other:
\$46,000 - \$60,000\$100,000 or More	Tile New Construction
Your Education:       Postgraduate Study         High School Diploma       Postgraduate Study         Associate's (2-yr.) Degree       Master's Degree         Bachelor's (4-yr.) Degree       Doctorate         Your Age:       Doctorate         Under 35       56 - 65         36 - 45       66 - 75         46 - 55       Over 75	If a Reroof, Old Roof Was:
Your Profession:	
Position: Industry:	Television Show Format:NewsDramaComedyOther
Spouse's Profession: Position: Industry:	Would you recommend Great American Shake to your friends? Why?
Why did you choose Great American Shake?	Would your recommend your independent dealer to your friends? Why?
How did you discover Great American Shake?	Do you have any referrals to friends at this time?

Cut, fold, tape all edges, and mail above Warranty Registration. Save the portion below for Warranty Transfer.

## 40 YEAR WARRANTY TRANSFER

When the property is sold, this Great American Shake Warranty must be transferred to the new owner(s). Complete and mail this portion in an envelope according to instructions on back

Original Owner's Name		Original Owner's Signature
New Owner's Name		Street Address
Date of Installation	Date Property Transferred	City, State, Zip

PLACE POSTAGE HERE

Green American Home Attn: Warranty Registration P.O. Box 701 Piqua, OH 45356

**To Register Warranty Transfer** 

Fill out reverse side of this section, cut out, and mail in an envelope to Green American Home, PO Box 701, Piqua, OH 45356